

**IT Help Desk Support Certificate - HDC
Graduate Follow up Study**

| <u>Job Title</u> | <u>Job Code</u> | <u>Entry Salary</u> | <u>Average Salary</u> | <u>Web Link</u> |
|-----------------------------------|-----------------|---------------------|-----------------------|---|
| Computer User Support Specialists | 15-1151.00 | 31,000 | 51,000 | https://www.onetonline.org/link/summary/15-1151.00 |

Graduation Outcomes

| <u>Graduating Class</u> | <u>Number of Graduates</u> | <u>Number Employed</u> | <u>Number Transferred</u> | <u>Not Reported</u> |
|-------------------------|----------------------------|------------------------|---------------------------|---------------------|
| 2018 | 3 | 0 | 0 | 3 |
| 2019 | 5 | 0 | 2 | 3 |
| 2020 | 4 | 1 | 2 | 1 |
| 2021 | 2 | 0 | 0 | 2 |

Top Transfer Schools

| <u>Class of 2019</u> | <u>Number Transferred</u> |
|----------------------|---------------------------|
| SUNY HVCC | 2 |

| <u>Class of 2020</u> | <u>Number Transferred</u> |
|----------------------|---------------------------|
| SUNY HVCC | 2 |

Typical Employers

IBM

Updated February 2023